



## PQRS 2016 Informal Review Process

Individual eligible professionals (EPs), Comprehensive Primary Care (CPC) practice sites, and group practices participating in GPRO (including ACOs) that **did not satisfactorily report PQRS in 2014** will receive a **negative payment adjustment in 2016**. In addition, those individuals and groups will not receive a 2014 PQRS incentive payment.

If you believe that you have been incorrectly assessed the 2016 PQRS negative payment adjustment, you may request an **informal CMS review** of your incentive eligibility and/or payment adjustment determination.

- Informal review requests must be submitted between **September 9, 2015 and November 9, 2015**.
- Submit your request via the Quality Reporting Communication Support Page (CSP) which will be available 9/9/15 - 11/9/15 under the Related Links section of the [Physician and Other Health Care Professionals Quality Reporting Portal](#).
- Please see *How to Request an Informal Review of 2014 PQRS Incentive Eligibility and 2016 PQRS Negative Payment Adjustment* (available soon on the [Analysis and Payment](#) section of the PQRS website) for more information.
- Within 90 days of the original request, CMS will contact all informal review requestors via email with a final decision.
- **All decisions will be final and there will be no further review or appeal.**

For additional questions regarding the informal review process, contact the **QualityNet Help Desk**:

- Monday – Friday: 8 am – 8 pm EST
- Phone: 1-866- 288-8912 (TTY 1-877-715-6222)
- Fax: 888- 329-7377
- Email: [qnetssupport@hcqis.org](mailto:qnetssupport@hcqis.org) (To avoid security violations, do not include personal identifying information such as SSN or TIN in e-mail inquiries.)