

# interChange Provider Important Message

Attention Providers: Medical and Radiology Authorizations and ICD-10

## **Medical Authorizations:**

Providers can now submit authorization requests through the Clear Coverage authorization portal using ICD-10 codes for date of service 10/1/15 and after. Clear Coverage allows providers to backdate five (5) calendar days to accommodate for member retroactive enrollment and holidays. ICD-9 codes will continue to be a selection in Clear Coverage until 10/4/15. After 10/4/15, ICD-9 codes will no longer be available for use in Clear Coverage.

To access the Clear Coverage authorization portal, please visit [www.huskyhealth.com](http://www.huskyhealth.com), select **For Providers** and then click on **Access Clear Coverage** in the center of the page.

## **Radiology Authorizations:**

Beginning 9/26/15 providers can submit authorization requests using ICD-10 codes for date of service 10/1/15 and after via the CAREPortal, the web-based portal for online radiology authorization requests. Beginning 10/1/2015, ICD-9 codes will no longer be available for selection in the CAREPortal. Providers wishing to submit retrospective requests for dates of service prior to 10/1/2015 must contact the HUSKY Health program by calling 1-800-440-5071, selecting option **2** for Medical Authorizations, and then option **1** for Radiology Authorizations.

To access the CAREPortal, please visit [www.huskyhealth.com](http://www.huskyhealth.com) website, select **For Providers** and then click on **Access the CAREPortal** in the center of the page.

