

## CT DCP Renewals



The Department of Consumer Protection has sent electronic renewal notices on or around January 14, 2017, February 7, 2017 and February 22, 2017. The first email contained the user name for the registrant, the second email contained the password. The final email contained the user name with instructions for about the previous emails.

In many cases, your license with the Department of Public Health is linked with the Department of Consumer Protection and would therefore have the same user name and password. If you have not received any emails (please check your junk mail) please contact [DCP.Online@ct.gov](mailto:DCP.Online@ct.gov) for assistance with retrieving your information using the information found at the bottom of this email. Please send only one email to the [DCP.Online@ct.gov](mailto:DCP.Online@ct.gov) address to prevent further delay. The email process is manual and the Licensing Division is working diligently to address them in the order that they are received.

**If you have never renewed online**, send an email to [dcp.online@ct.gov](mailto:dcp.online@ct.gov) to request your temporary password and include:

1. Name
2. License, permit or registration type
3. License, permit or registration number
4. Email address
5. If available, your User ID

**If you do not have your renewal notice**, send an email to [dcp.licenseservices@ct.gov](mailto:dcp.licenseservices@ct.gov) and include:

1. Name
2. License, permit or registration type
3. License, permit or registration number
4. Email address
5. Indicate how you wish to renew: via mail or online

***CT DCP cannot take credit cards or provide the User ID and Password over the telephone.***